

# UWHC COMPREHENSIVE PROGRAM FOR BLEEDING DISORDERS

- The bleeding disorder program has two nurses and a social worker who are dedicated to caring for patients with bleeding disorders. In addition, we work with Dr. Eliot Williams who cares for the adult patients of the program and Dr. Carol Diamond who cares for the pediatric patients. We have close connections with, orthopedic specialists, physical therapists, a geneticist and a dentist who are familiar with bleeding disorders.
- We are located at 800 University Bay Drive, Suite 300-65, Mailcode 9749. Our contact information is as follows:  
Jessica Pindilli RN Clinical program coordinator 890-9493  
Stephanie Youngbauer, RN Nurse clinician 890-9494  
Jeff Amond MSSW Social Worker 890-9495  
Toll free 866-737-6707; Fax 608-890-9491
- The normal business hours for the program are 8-4:30 Monday thru Friday. We are not on call evenings or weekends but messages can be left.
- The staffs role includes but is not limited to: attending clinic appointments, organizing care associated with surgeries and procedures, assisting with insurance issues, collaborating with other disciplines when needed, providing education to families, collaborating with local providers and arranging for factor administration at home **IF** the patient is established with our program
- Patients participating in the program:  
In order to be considered a participant of the program the patient must agree to attend follow up appointments on a regular basis (i.e. usually this means annually but is dependant on diagnosis and issues).  
  
If they are participating in the program there will be an information sheet on them, in a 3 ring binder labeled hemophilia, in the emergency department, the pharmacy and the in-patient and clinic areas.  
  
If they are participating in the program, we can provide out-patient or home administered factor products to them through the PHS pricing depending on insurance.
- Patient not participating in the program:  
If it is a new diagnosis, a patient we were unaware of or a patient who has previously chosen not to participate, we can offer our nursing and social work services and can assist with coordination of care. We would not be able to provide out-patient or home administered factor products to them through the PHS pricing unless they agreed to participate in the program and follow the requirements of that.
- PHS (Public health service pricing) program:  
PHS pricing is based on a federal program that allows hemophilia treatment centers to acquire factor products at a lower rate than non-PHS programs. We do participate in the PHS program. There are some stipulations that allow a patient to be a part of the PHS program. One of the stipulations is that patients need to be seen by our physicians on a regular basis and we need to manage their bleeding disorder care. If a patient does not choose to see us they cannot be a part of the program. If they do not want to be a part of the program then we cannot supply factor for them from the program. We can assist with finding a factor provider and with other nursing and social work services.
- The bleeding disorder program staff would like to be notified of all bleeding disorder patients in clinic or as an in-patient in order to offer our services.
- The bleeding disorder staff would like to be notified of all ER visits and off hour calls so that we can follow up with the patients.